



This software upgrade needs to be performed on the computer which is running either the Heska Data Capture Utility or the Heska View Integrated Software. You can look for either icons on your desktop.



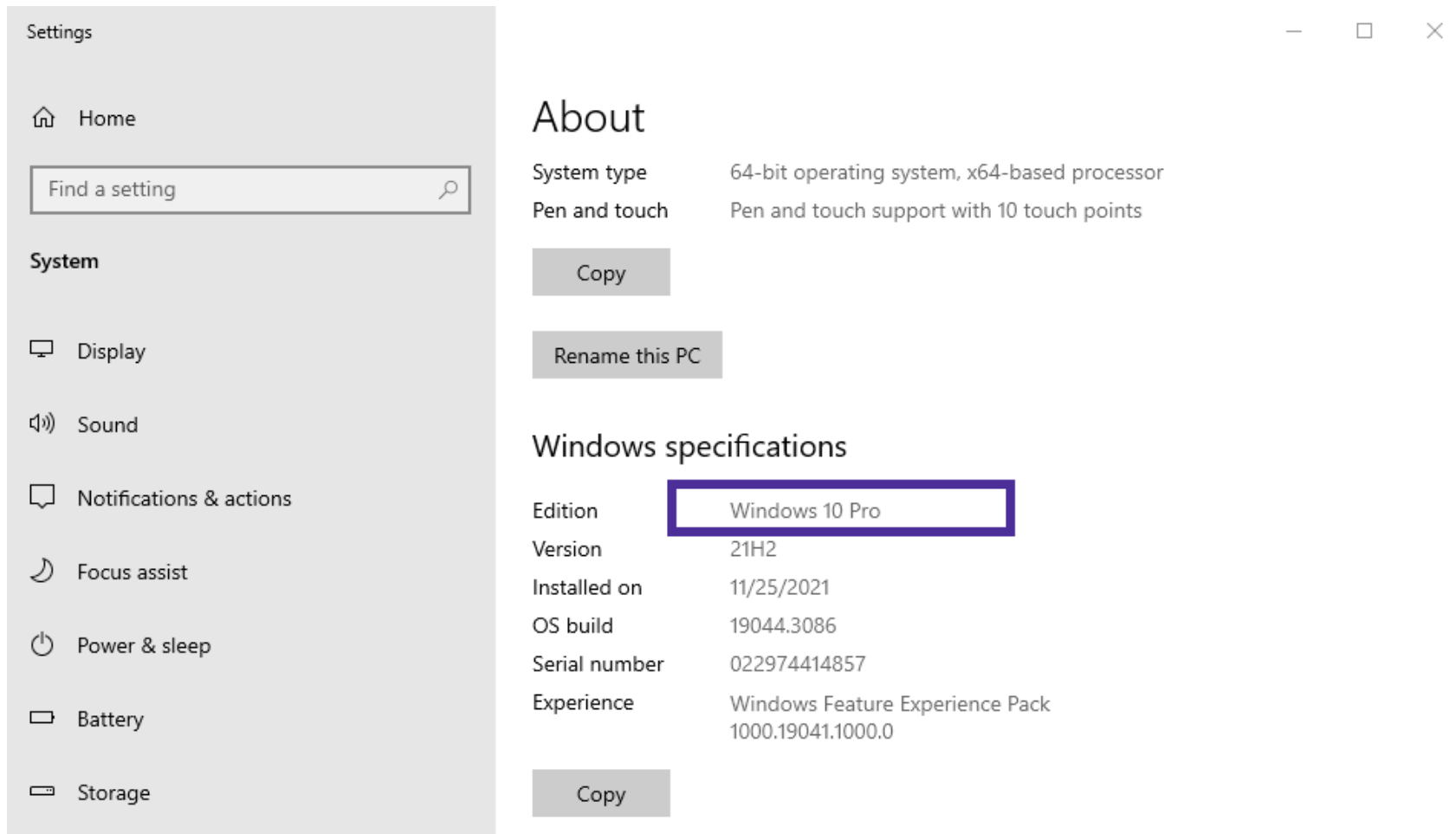


Please note that if you have the Heska View Integrated Software and have been running this application for a long time, it is preferable to wait until you are done running the analyzers for the day. The upgrade could take up to 3 hours.





Navigate to the about section for your computer and verify the windows operating system version on your pc before starting the upgrade. We do not support upgrades on version below Windows 7.



The screenshot shows the Windows Settings application, specifically the 'About' page. The left sidebar contains the 'System' category, which is expanded to show various settings like Display, Sound, Notifications & actions, Focus assist, Power & sleep, Battery, and Storage. The main content area is titled 'About' and displays system information. Under 'System type', it shows '64-bit operating system, x64-based processor'. Under 'Pen and touch', it shows 'Pen and touch support with 10 touch points'. Below this is a 'Copy' button. Further down, there is a 'Rename this PC' button. The 'Windows specifications' section lists: Edition (Windows 10 Pro, highlighted with a red box), Version (21H2), Installed on (11/25/2021), OS build (19044.3086), Serial number (022974414857), and Experience (Windows Feature Experience Pack 1000.19041.1000.0). A 'Copy' button is located at the bottom of this section.

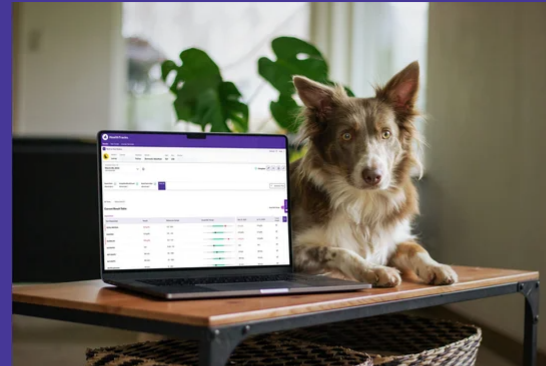
System type	64-bit operating system, x64-based processor
Pen and touch	Pen and touch support with 10 touch points
Windows specifications	
Edition	Windows 10 Pro
Version	21H2
Installed on	11/25/2021
OS build	19044.3086
Serial number	022974414857
Experience	Windows Feature Experience Pack 1000.19041.1000.0



The upgrade will require administrator credentials. The Practice manager and/or IT at your practice should be able to provide these before the upgrade is initiated.

HealthTracks[®]

Software Update



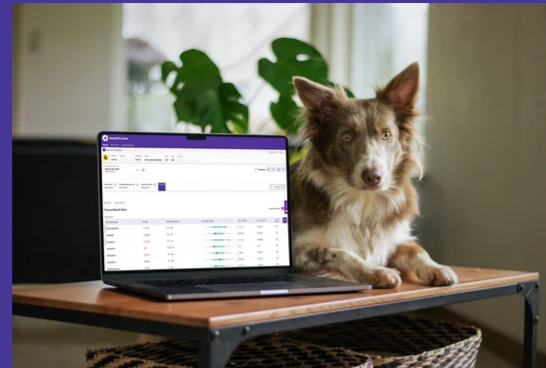
[Download Software Update](#)

[Download Now](#)

Once you are ready. Start the upgrade process by selecting the "Download Now" button.

HealthTracks[®]

Software Update

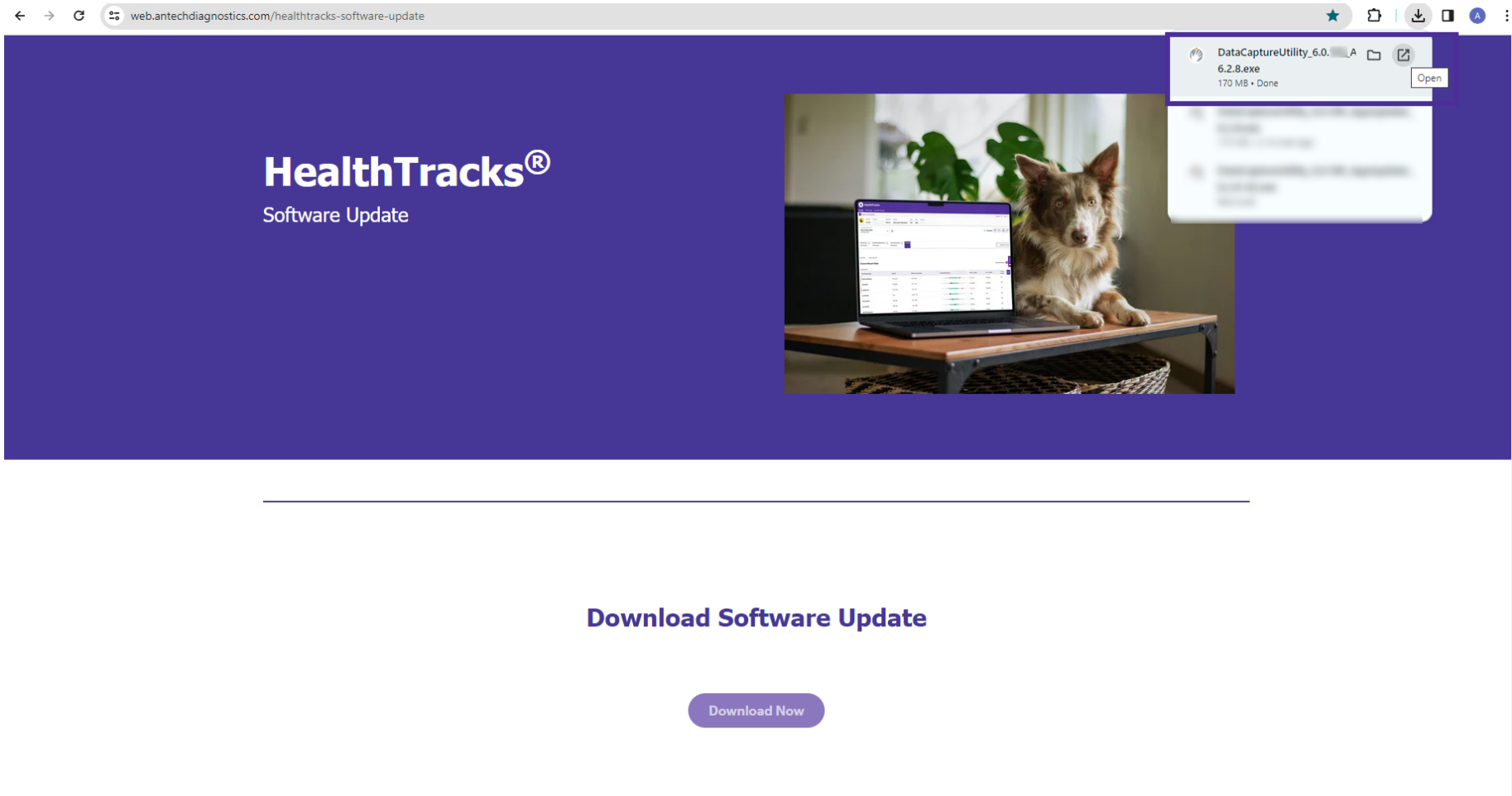


Download Software Update

Download Now



Once the download is completed you can initiate the upgrade by selecting the open icon of the Data Capture Utility .exe file.



web.antechdiagnostics.com/healthtracks-software-update

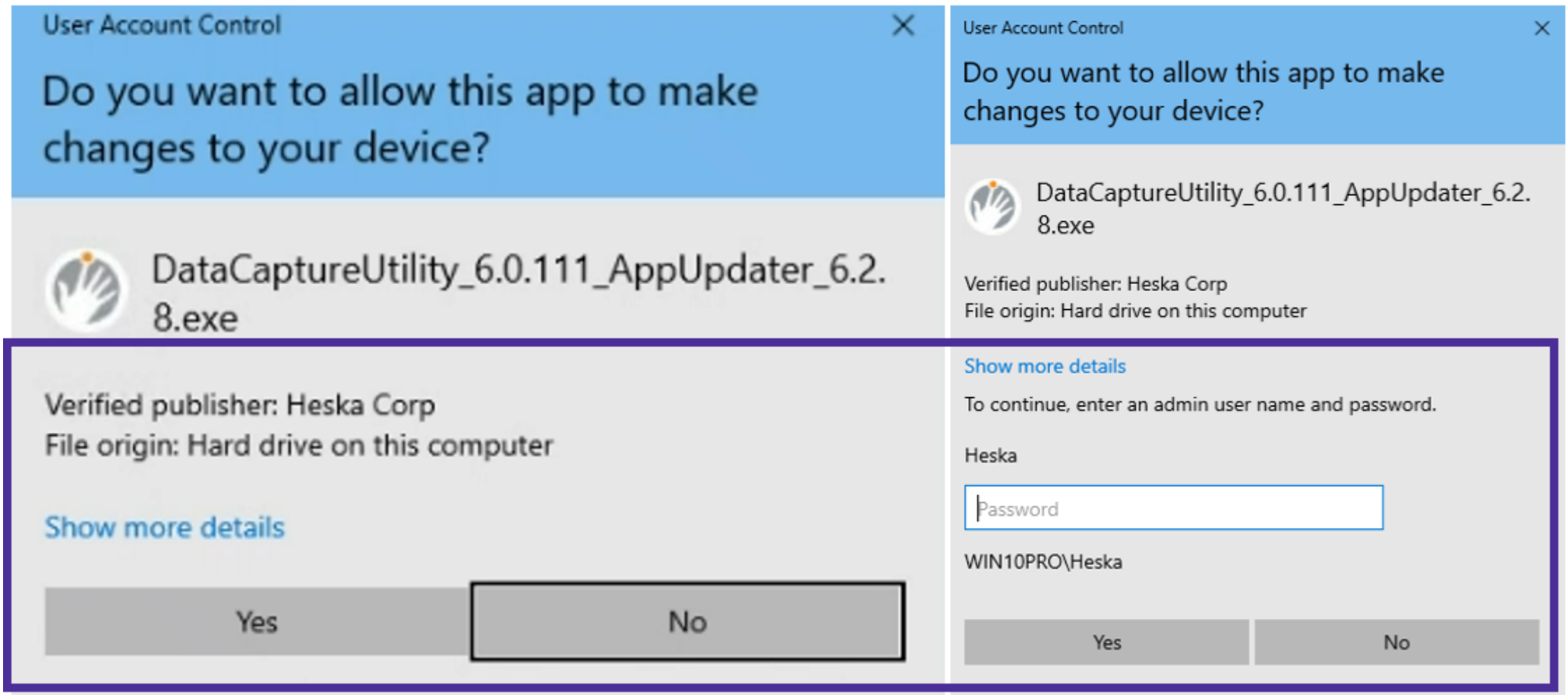
HealthTracks® Software Update

Download Software Update

Download Now

DataCaptureUtility_6.0.0.0_A
6.2.8.exe
170 MB • Done
Open

- Tap Yes to the User Account Control if your computer is not running administrator mode, you will need to enter the password to continue with the upgrade process.



The image displays two screenshots of the Windows User Account Control (UAC) dialog box. Both dialogs are titled "User Account Control" and ask, "Do you want to allow this app to make changes to your device?".

The left screenshot shows the application icon and name: "DataCaptureUtility_6.0.111_AppUpdater_6.2.8.exe". Below the name, it states "Verified publisher: Heska Corp" and "File origin: Hard drive on this computer". There is a "Show more details" link. At the bottom, there are two buttons: "Yes" and "No".

The right screenshot shows the same application icon and name. It also states "Verified publisher: Heska Corp" and "File origin: Hard drive on this computer". Below this, there is a "Show more details" link. A message says "To continue, enter an admin user name and password." The user name "Heska" is entered. A password field is visible with the text "Password". Below the password field, the user name "WIN10PRO\Heska" is displayed. At the bottom, there are two buttons: "Yes" and "No".



The updater windows will open and you can leave the windows open to monitor the upgrade.

The screenshot displays a web browser window with the URL web.antediagnostics.com/healthtracks-software-update. The page features a blue header and a central image of a dog on a desk. Overlaid on the page is the 'Application Updater (6.2.8.0)' window. This window contains a sub-window titled 'Heska Data Capture Utility 6.0.109 Setup' which shows a 'Setup Progress' bar and a 'Cancel' button. The background window also shows a 'Status' column with various options like 'Running', 'Checking', 'Success', 'Uninstall', and 'Installing'.

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Please note... it is normal for older versions to be uninstalled during this process.

The screenshot shows a web browser window with the URL web.antediagnostics.com/healthtracks-software-update. The page features a blue header with a dog on a laptop. Two application windows are overlaid on the page:

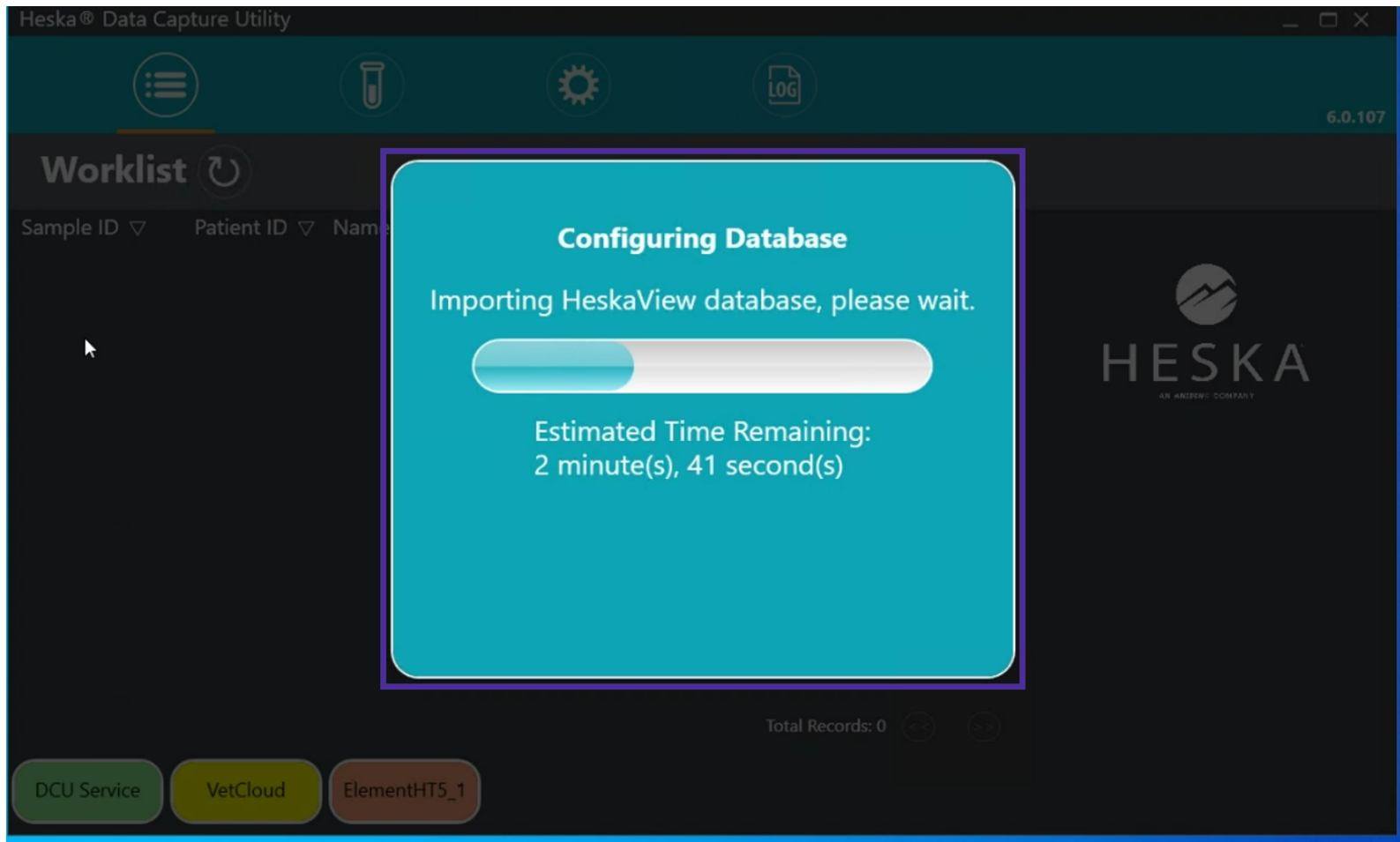
- Heska Data Capture Utility 6.0.109 Setup:** A window titled "Setup Progress" showing a green progress bar and the Heska logo. A "Cancel" button is visible at the bottom right.
- Application Updater (6.2.8.0):** A window titled "Application Updater (6.2.8.0)" with the Heska logo. It displays a "Status:" section with the following steps:
 - Running Msi Package: C:\Users\mlapointe\AppData\Local\Temp\DataCaptureUtility6.0. .exe
 - Checking Heska Gateway... OK
 - Successfully Uninstalled HeskaView
 - Uninstalling HeskaView.
 - Checking HeskaView
 - Checking .NET Framework... OK
 - Installing Check DCU Installs

At the bottom of the browser window, there is a dark blue footer with the following content:

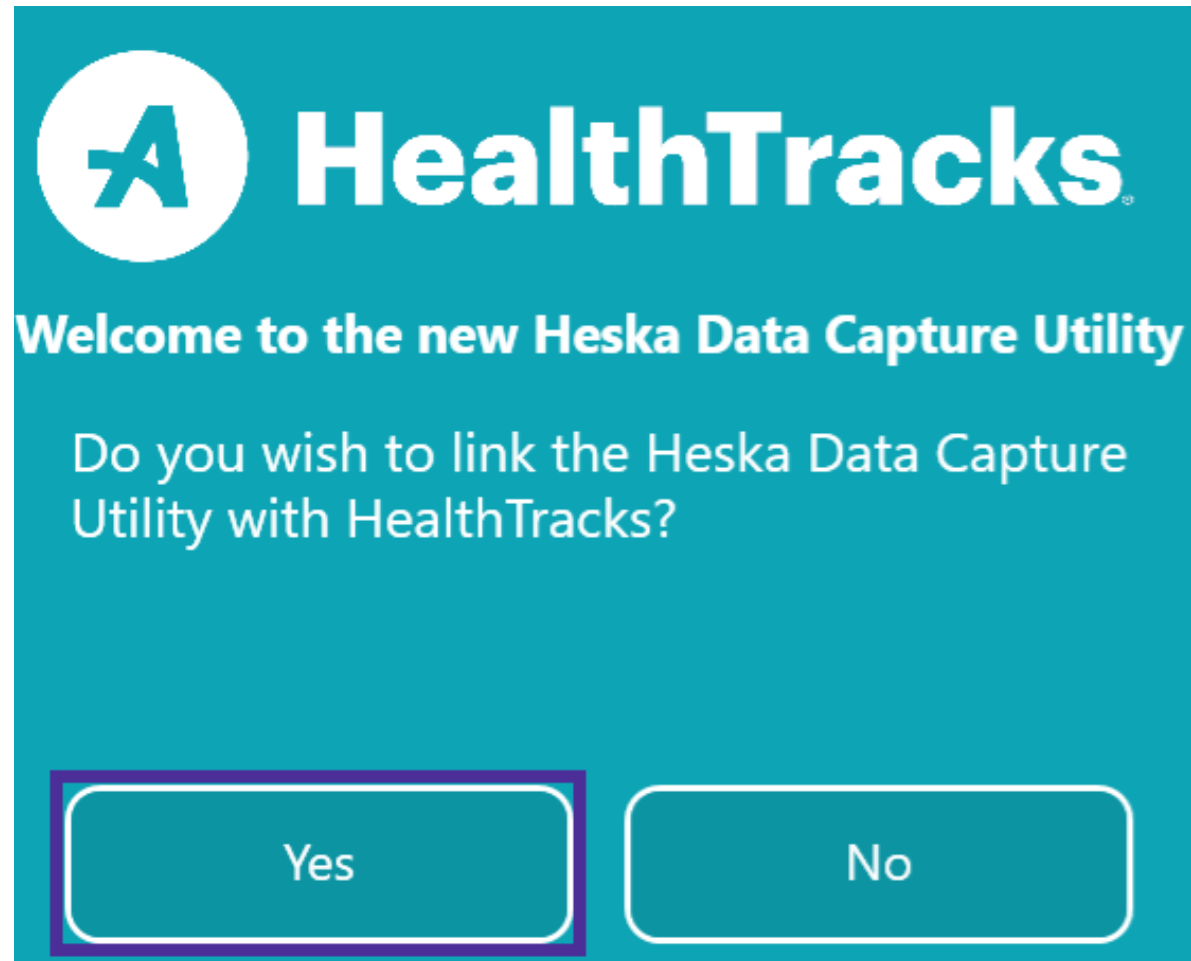
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- Social media icons for Facebook, Instagram, and LinkedIn.



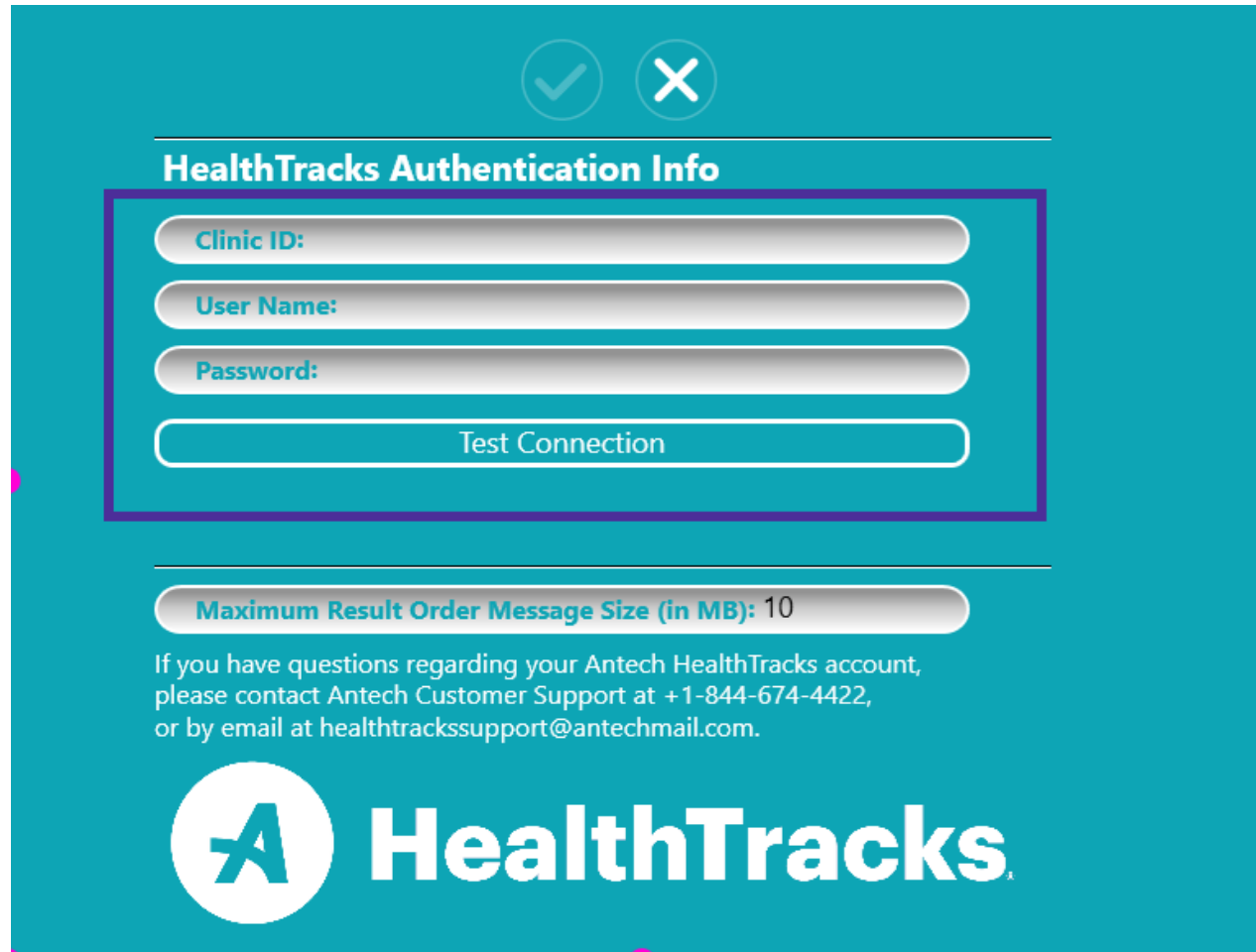
If you were previously running the Heska View version, this window will help you estimate the remaining database import time.



- 1 Select "Yes" to start the integration process.



 Refer to your email to obtain some of the information required on this screen.



HealthTracks Authentication Info

Clinic ID:


User Name:

Password:

Test Connection

Maximum Result Order Message Size (in MB): 10

If you have questions regarding your Antech HealthTracks account, please contact Antech Customer Support at +1-844-674-4422, or by email at healthtrackssupport@antechmail.com.



- Enter the numerical clinic ID (example 136678 in this image).

HealthTracks Authentication Info

Clinic ID: 136687

User Name: HESKA

Password: ●●●●

Test Connection

Successful

- 1 The Username will be depicted as I.D. number in your email (example HESKA in this image). Please note that this field is case sensitive and you will need to enter the exact match.

HealthTracks Authentication Info

Clinic ID: 136687

User Name: HESKA

Password: ●●●●

Test Connection

Successful

- 0 The password will be a combination of your username followed by the clinic id (example: HESKA136687) Please note that this field is case sensitive and you will need to enter the exact match.

HealthTracks Authentication Info

Clinic ID: 136687

User Name: HESKA

Password: ●●●●

Test Connection

Successful

Once the required information is populated, you can select Test Connection.

HealthTracks Authentication Info

Clinic ID: 136687

User Name: HESKA

Password: ●●●●

Test Connection

Successful

- 🕒 If it fails, verify the entered information and test connection again. Upon successful test, you will be ready to leverage your Heska Suite of Analyzers.

HealthTracks Authentication Info

Clinic ID: 136687

User Name: HESKA

Password: ●●●●

Test Connection

Successful



Scan to go to the interactive player